

BUILDING ON STRENGTHS,

Positioning for the Future

Moravian Manor



To be a unique Community within a CommunityTM that excels at anticipating and accommodating the changing lifestyles, expectations, and needs of the people we serve.

Our Mission

Moravian Manor is a not-for-profit senior living community offering a person-centered approach to a full continuum of services. Our faith-based mission provides opportunities and services that enrich the journey of aging.

We gratefully acknowledge the devoted service of our Board of Trustees, Development Committee, and employees.

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Building on Strengths, Positioning for the Future



J. David Swartley, MBA, NHA President/CEO

y high school basketball coach use to constantly encourage me to work on my right-hand play. Being a strong left-hander was working to my advantage during the early part of my basketball season. However, being an over-confident teenager, I chose the easy way and worked only on my left-hand moves. By mid-season, it was evident the other teams were on to my limited skill set. Players I had never faced before came into the game defending me solely on my left side...daring me to try to make a move to my right. My averages went down as the season progressed. I chose to rest on my laurels instead of building on my strengths. My "maddening" coach knew that without further development, my future would not be strong. In the end, the only thing Michael Jordan and I had in common was that we both wore the number 23. I made no effort to position myself for the future.

finally paid dividends in 2012. Moravian Manor also was the recipient of several bequests and numerous gifts during 2012. Many of these friendships and commitments began formation some time ago.

The townhomes on the Hendricks Place project were almost completed in 2012 (100% sold at the time of writing this article). This project was the result of a Board decision over four years ago to explore this development. The reality is that the project would not have happened in our economic environment without our Board "digging in" and making a commitment with an eye on the future instead of the present. These are just a few examples of decisions that were made in the past that bore fruit in 2012.

During 2012, our Board of Trustees reworked our Strategic Plan. Hours of volunteer time and energy went into planning and positioning Moravian Manor for the future.







Moravian Manor had an excellent year in 2012. Our financial results were strong, the townhomes on Hendricks Place wrapped up, and the appreciative comments for our service continued to stream in by letter and email. In reflecting upon the results of the year, one realizes that many of the successes were from decisions made in the past, sometimes in the distant past. In 2008, our Finance Committee decided to "hold the course" on our investment policies during an extremely difficult year, and that decision yielded fruit in 2012. Our nursing leadership worked diligently over the past two years to reduce nursing agency use—both to save money and improve quality—and this

As much input, discussion, and thought was put into this planning, I was again reminded of how blessed I am to work in tandem with a talented and energized board and staff. In turn, we are all blessed by serving many residents during the year.

Thank you for your significant role in making Moravian Manor a fine place to live and to work. Thank you for your part in making us successful. Thank you for your willingness to look into the future with us and assist in positioning the Manor as a pillar of strength! Blessings to you in 2013.

Positioning for the Future

The 2012 annual report's theme, "Building on Strengths, Positioning for the Future" encapsulates two of the Strategic Focus Areas of Moravian Manor's 2012-2015 Strategic Plan:

Develop and Manage the Manor's Underdeveloped Assets

- Develop a long-range plan for the 72 acres based on the Master Plan.
- Commence with the development of the 72 acres by creating a sound financial model based on the various phases of the development project.
- Seek out and identify an equity partner(s) for the medical office building.

Position Moravian Manor Campus for Sustainability

- Anticipate and accommodate the changing industry and lifestyles.
- Upgrade existing campus.
- Incorporate wellness philosophies (physical, spiritual, emotional, social, intellectual) throughout all aspects of campus areas, operations, initiatives, and activities.
- Invest in technology; and strategically prioritize, implement, and incorporate throughout the campus.



A conceptualization of the Warwick Woodlands, which is in preliminary planning stages, to be built on the 72-acre property that was purchased during the past decade. This is a rare and exciting opportunity to expand our accommodations and programs in anticipation of the changing lifestyles and expectations of the people we serve.

Building on Our Strengths, Positioning us for the Future ... and the Future of Residents to Come



Diane H. Ford, CFRE Director of Development

eflecting on my 33 years at Moravian Manor, I have seen tremendous change within our community. With strong and forward-thinking leadership since its inception, we have truly been building upon our strengths over the years, positioning us for a solid future.

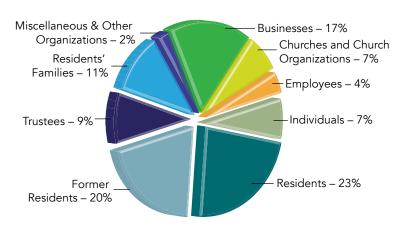
When the Manor first opened its doors in the 1970s, the Health Center was a 52-bed facility with a hospital atmosphere, which was common for the age of health care at the time. Since then, with the help of many renovations, expansions, and culture change, today the Health Center and Herrnhut Community encompasses a 127-bed home-like atmosphere complete with pleasing neighborhoods, comfortable dining rooms, and open inviting lounges.

On the residential side, the Manor has grown from a 49-room residential facility to offering a wide selection of apartments, cottages, townhomes, and personal care neighborhoods. Each expansion project and strategic endeavor was built based on the Manor's strengths and each project positioned us well for the future.

Over the years, I have had the honor of working with you—our abundantly generous friends—to build the Manor's endowment funds. Today, those funds total more than \$8 million, as reflected on page 17. To position us for the future, the strength of our endowments is extremely important as we constantly change to meet the social, health care, spiritual, and financial needs of those entrusted to our care.

Last year, we were blessed with gift revenue in excess of \$700,000! The future of Moravian Manor and the future of its residents in need of support are contingent upon our strengths. And one of our fundamental, vital strengths is your loyal, generous investment in the Moravian Manor ministry. Your gifts truly position us for a bright, enduring future! To each and every one of you, thank you for allowing and enabling us to building on our strengths and position us for the future.

Sources of 2012 Gifts



Our Circle of Friends program recognizes and honors our Friends who caringly and generously give of themselves financially so that the Manor's ministry can fulfill the needs of those we serve.



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Recognizes our abundantly generous Friends who have made a single gift or cumulative gifts of \$10,000 or more to the Manor.

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Paul W. McCloud Benefactors	\$100,000 – \$249,999
Richard A. Snyder Benefactors	\$50,000 – \$99,999
C. Robert Fowler Benefactors	\$25,000 – \$49,999
Byron K. Horne Benefactors	\$10,000 – \$24,999



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Recognizes our forward-thinking Friends who have made planned gifts that ensure the continuation of the Manor's ministry through a bequest, a charitable gift annuity, life insurance policy, retirement account, or charitable trust.

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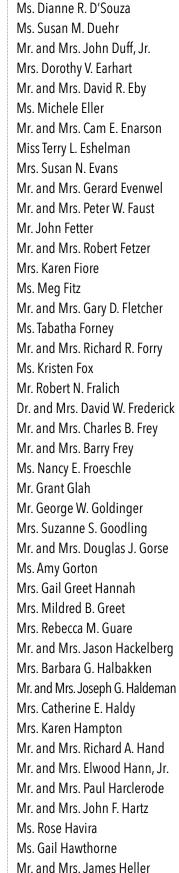


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Mrs. June D. Henle Mrs. F. Lois Henry Ms. Hilary Hershey and Ms. Nicki Meoli Mr. and Mrs. Wayne B. Hershey Mr. and Mrs. Robert Herzer Mr. and Mrs. Melvin A. Hessler Mrs. Debra L. Hoffman Mrs. Jacqueline Holzel Mr. Paul Hoppe Mrs. Karen V. Horst Mr. and Mrs. Donald Houghton Mr. Eh Htoo and Ms. Say Khu Paw Mrs. Judith Hudelson Mr. and Mrs. Tom Huegel Ms. Martha Hummel Mr. and Mrs. David H. Hunter Ms. Esther Hutchinson Mrs. Elizabeth Huyett Mrs. Betty Ipnar Mr. and Mrs. Ed Ivey Rev. and Mrs. Dean Jurgen Mr. and Mrs. Stephen E. Kadushin Mr. George Kalajorgadis Mr. and Mrs. Kenneth Kauffman Mr. and Mrs. G. Thomas Keehn Mrs. Martha H. Keister Ms. Winifred Keller Ms. Irene Kelly Mr. John F. Kendig, Major USAF Retired Mr. and Mrs. Dale A. Kershner Ms. Polli Kinsey Mrs. Leanne Kiralfy Mr. and Mrs. Reginald K. Knowlton Mrs Doris H Kochel Mr. and Mrs. Kenneth D. Kochel Ms. Ann S. Kopelson Ms. Coleen Krinhop Mr. and Mrs. Richard R. Kroeck Mrs. Phoebe L. Lafleche Mr and Mrs Glenn Landis Ms. Carmen Latorre Ms. Connie Lawrence



Mr. and Mrs. Wes Lawson Mrs Heather Lefever Ms. Johanna Lever Mrs. Jane M. Longwell Mr. and Mrs. Carl H. Lorah Mrs. Anna C. Lutz Mr. and Mrs. Kevin J. Lynch Mr. and Mrs. James A. Maddox Mr. and Mrs. Scott Mailen Mr. and Mrs. John Majikes Mr. and Mrs. Paul Majikes Mr. and Mrs. Clarence W. Martin Mr. and Mrs. Homer E. Martin, Jr. Ms. Laina Martin Ms. Sue Martin Ms. Lori Mateyak Mr. and Mrs. Dale E. Matt Ms. Hilde McClearen Ms. Joyce H. McClintock Mr. and Mrs. C. Clair McCormick Ms. Flizabeth M. McFarland Mr. and Mrs. Frank J. McGuinness Mrs. Katherine McKinney Ms. Michele McMullen Mrs. Ruth Mease Tha Mee and Lu Dee Ms. Valarie Mellinger Mr. and Mrs. George F. Mentzer, Jr. Mr. and Mrs. W. Scott Mercer Ms. Nicole M. Michael Mr. and Mrs. Michael Miller Mrs. Betty Miller Ms. Betty L. Miller Mr. and Mrs. Dan L. Miller Ms. Marilyn Miller Mr. and Mrs. William D. Miller Mrs. Nancy Milton Mr. and Mrs. John B. Mitchell Mrs. Carol L. Morgan Mr. and Mrs. Theodore S. Morgan Ms. Betsy Myers Mr. and Mrs. Bryan K. Myers Mr. and Mrs. Gerhardt Narjes Mr. and Mrs. Ryan Narjes

Mr. and Mrs. Ronald E. Nauman



Mr. Wilbur N. Neff Mrs. Dorothy M. Neumuth Mr. and Mrs. Harry Norton Mrs. Vesna Nuspahic Mr. and Mrs. Charles E. Ochs Mrs. Dawn Oltean Ms. Majorie Osman Mr. and Mrs. Alfred Paciello Mrs. Joanne Paul Rev. and Mrs. Robert E. Peterson Mr. and Mrs. Theodore S. Petrosky, Jr. Mr. and Mrs. Warren R. Pine Mr. and Mrs. Charles Podlesny Mr. David Potts Mr and Mrs Dick Price Mr. and Mrs. F. Daniel Priest Ms. Steph Rada Mr. and Mrs. Barry D. Raiser Mr. Michael Ramsey Reading Moravian Church Sunday School Recreation Skills Group Ms. Juanita Reganas Ms. Jessica L. Reinhart Mrs. Winifred Reinhart Ms. Kristi L. Reitzel Ms. Cindy Rice

Mr. Lvnn F. Rice Ms. Jade Riker Mr. Eugene Risser Mr. and Mrs. Tom Risser Mrs. Carol Ritchie Mrs. Ann Bollow M. Ritter Prof. Jean M. Romig Mr. and Mrs. Henry B. Rudisill Mr. and Mrs. Michael K. Russell Mrs. Mildred Saderholm Dr. and Mrs. Norman Schaefer Mrs. Carole L. Scheldrup Mrs. Carol S. Schell Ms. Cynthia Sears Mrs. Dorothy Seiler Mr. James Sensenig Dr. and Mrs. Carl N. Shull Mr. and Mrs. George Silverblatt Mr. Robert L. Singleton Mrs. Brenda Sipel Ms. Patricia M. Smith Ms. Christina Snyder **SOURCE Program** Mr. and Mrs. Edward Spencer Mr. and Mrs. Robert J. Stiff Ms. Betty W. Stoner Mr. Douglas W. Stoner Mrs. Dawn Subyak

Mr. and Mrs. Don A. Synnestvedt Mrs. Jodi N. Trayer Mr. Mike Treier Mr. Steven Troop Mr. and Mrs. John T. Truitt Ms. Kelly Ulrich Mr. Victor Vacirca Mrs. Kay Van Gelder Ms. Patricia Vogel Ms. Flizabeth K. Vracarich Mr. and Mrs. Richard D. Wall Mr. and Mrs. Thomas Watson Mrs. Tiffany Weinsheimer Mr. and Mrs. Randy L. Weit Mr. Harold S. Wentz Ms. Christine Wettig Ms. Margaret R. Whitcraft Mr. and Mrs. Dennis S. White Ms. Audrey Whitehead Mr. Bennett J. Wiley Mr. and Mrs. Harold J. Wilson Ms. Amy Wingenroth Ms. Kathryn Winter Ms. Lydia Wise Ms. Margaret J. Wolf Mr. and Mrs. Jeff Zimmerman Ms. Marilyn Zimmerman

2012 Financial Summary



Cindy Meier, MBA Controller

he 2012 financial summary reflects both operations and investment gains, with a final net increase in assets of \$1.575 million. At year end, our investment gains totaled \$790,181. Although a benefit to the Manor in 2012, it is important to concentrate on actual operating income instead of total net assets, as gains in investments cannot be guaranteed and are beyond our control.

Compared to 2011, the operating income for 2012 increased a total of \$393,000. When taking into account investments and gifts, total net assets increased by over \$1.4 million. In 2012, the Manor recognized an increase in revenue alone of over \$430,000 due, in most part, to an increase in therapy services and other income. Of that revenue, we were blessed to have received more than \$200,000 in unrestricted contributions to Moravian Manor. On the other hand, the increase in expenses can be mainly attributed to wages, particularly in resident care areas. Also included in expenses were bad debt write-offs and the cost to refinance three of Moravian Manor's loans. Despite an upfront cost on the refinancing, this move will, in time, reflect substantial savings in interest fees.

It is important to note that—anticipating a decrease in revenue due to Medicare and Medicaid reimbursement cuts—Moravian Manor took a proactive approach and sought to reduce expenses in early 2012. These cost-saving measures kept expenses from increasing dramatically in 2012. Non-direct staff hours were reduced; however, we continued to maintain our dedication to quality resident care and demonstrated this commitment by providing direct

care staffing above the national recommendation. Although this level of commitment directly affects expenses incurred in relation to wages and benefits, we endeavor to continually provide quality and compassionate care to all of our residents.

The year saw an increase in available open units within the Manor Greene Apartments, Garden Court Apartment, and Manor Cottages units. At the same time, the townhomes on the Hendricks Place project were near completion and the majority of the units were occupied by the end of 2012. The increase of total assets on our balance sheet is largely attributed to the addition of these townhouses. It has been a year of transitions for many individuals as we work toward the assimilation of the townhouses into the Manor family. As we continue to look toward the future in the Warwick Woodlands project, we continue to remain committed to our mission and vision to be a Community with a Community that provides personcentered care to all.

The overwhelming generosity of our donors continues to humble Moravian Manor. In 2013, \$730,000 was recognized as gifts, which includes two estate gifts and funds raised for the purchase of a minivan for resident use. Not to be forgotten or undervalued also is the time that individuals commit to the Manor to assist in a variety of needs that are encountered. More than 8,000 volunteer hours were accumulated in 2012. We are blessed to serve our residents and to be the beneficiaries of the gifts of time and money that help keep Moravian Manor true to our mission of providing upmost quality care to the residents.

Named Endowment Funds

Generous friends and benefactors have, over the years, established the following named funds for a number of purposes, which enhance the Manor's ministry. The minimum gift to establish an endowment fund is \$10,000. Additional gifts may be contributed to many of these funds and are welcome.

Elizabeth A. (Reese) Beecher Memorial Trust Fund

The Elizabeth A. (Reese) Beecher Memorial Trust Fund was established in 1972 by a bequest from the estate of J. Franklin Beecher. Income can be used for the relief, assistance, and support of aged women of the Congregations belonging to the Moravian Church of the Northern Province of the United States.

Mildred L. Bender Memorial Fund

The Mildred L. Bender Memorial Fund is a donor-restricted fund established in 1995 by family and friends of Mrs. Bender, a resident of Moravian Manor from 1988 to 1994, as a tribute to this woman whose life and work exemplified a spirit of ministry to others. The memorial has a two-fold purpose. First, to recognize each year outstanding service by a staff member, a resident, and a volunteer; and second, to assist health center residents whose funds have been depleted and cannot meet the full cost of care.

John and Edna Bonham Memorial Fund

The John and Edna Bonham Memorial Fund was established in 2011 with a gift from the estate of Mr. and Mrs. Bonham. John and Edna had been residents of Moravian Manor from April of 1986 when they moved into a Manor Greene Apartment until their respective deaths in 2010 and 2007. Their memorial fund is designated for general endowment purposes.

Portia A. Bowman Memorial Fund

The Portia A. Bowman Memorial Endowment Funds was established in 2012 with a gift from Miss Bowman's estate. The proceeds from the Fund are designated for benevolent care. Portia was a life-long Moravian and was active in both the church and in Moravian Manor. She served on the board of trustees from 1994 to 2005 and served as

board treasurer during that time. Portia was an active volunteer and a member of the Lamplighters Association, Moravian Manor's auxiliary. She served on the Archives Committee and was instrumental in the formation of the Lititz Porch Walk held annually in October and sponsored by the Manor. Portia was honored in 2010 as the recipient of the Mildred Bender Volunteer Award.

Bricker Memorial Endowment Fund

The Bricker Memorial Endowment Fund was established in 2006 by Manor resident Victoria H. Badorf and family in memory of her aunts, Sophia Lucinda Bricker (1872-1945), Eve Magdalene Bricker (1880-1961), and Elizabeth Bausman Bricker, M.D. (1877-1979). Proceeds from the Bricker Memorial Endowment Fund are dedicated to the care and maintenance of the Beck Memorial Garden at Moravian Manor.

continued on page 16





Named Endowment Funds continued from page 15

Richard G. Davis Memorial Fund

The Richard G. Davis Memorial Fund is a donor-restricted fund established in 1996 by Manor resident H. Stella Davis in memory of her husband. Income from this fund helps residents whose funds are depleted and cannot cover the cost of services and care they need.

Cynthia Jones Eastman Memorial Fund

The Cynthia Jones Eastman Memorial Fund was created in the year 2000 by her brother Philip Harris Jones in his sister's memory. The fund was established to restore and maintain the Steinway Grand Piano that was donated to Moravian Manor by Cynthia's family in her memory. Cynthia Jones Eastman was a resident of Moravian Manor where she resided in cottage 107. The piano was a gift to Cynthia from her parents on her sixteenth birthday.

Named Endowment Funds

Moravian Manor has been the recipient of a number of endowment funds that have been established in honor and in memory of cherished individuals. The funds, which were gifted by family and friends, support various aspects of the Manor's ministry. In 2011, \$235,631 was transferred from the Manor's endowment funds into operations to support the designated purpose of the funds.

	Balance	Original	Date
	12/31/12	Balance	Established
Elizabeth A. (Reese) Beecher Memorial Trust Fund	\$62,022	\$32,000	1996
Mildred L. Bender Memorial Fund	\$95,956	\$50,000	1995
John and Edna Bonham Memorial Fund	\$451,599	\$435,906	2011
Portia A. Bowman Memorial Fund	\$20,000	\$20,000	2012
Bricker Memorial Endowment Fund	\$29,066	\$20,000	2006
Richard G. Davis Memorial Fund	\$29,629	\$10,000	1996
Cynthia Jones Eastman Memorial Fund	\$3,175	\$10,000	*2000
Doris A. Henly Memorial Fund	\$19,765	\$11,477	2005
"Poss" McCloud Memorial Fund	\$20,524	\$10,000	1984
Moravian Home of Lititz for Aged Women Trust Fund	\$431,546	\$221,410	1996
New Horizons Permanent Endowment Fund	\$499,773	\$270,000	1984
Mr. and Mrs. William R. Parsil Memorial Fund	\$19,654	\$10,000	1999
Ernest T. Selig, Jr. and Dorothy Ferree Selig			
Memorial Endowment Fund	\$90,944	\$90,944	2012
John Traeger Memorial Endowment Fund	\$76,289	\$21,000	1958

^{*}A portion of the fund's corpus was allocated to purchase a new piano in 2009 with the permission of the donor. The fund balance had been designated for ongoing maintenance.

Doris A. Henly Memorial Fund

The Doris A. Henly Memorial Fund was established in 2005 by her family and friends to honor her loving, altruistic memory. Mrs. Henly was a resident of Moravian Manor where she resided in cottage 115 from 1995 until her death on November 19, 2004. Mrs. Henly was an active and compassionate member of the Manor's community, and she spent most Mondays beginning the fall of 1996 serving as a volunteer in the Children's Corner, the Manor's child care center. The fund's purpose is to enrich the literacy program of the Children's Corner and proceeds will be used to purchase books and related materials, to create and maintain an intimate outdoor reading garden in Doris's memory, and to enhance the literacy program as needs are identified.

"Poss" McCloud Memorial Fund

The "Poss" McCloud Memorial Fund was established in 1984 in memory of Paul "Poss" McCloud, who served on the Board of Trustees from 1970 to 1983 and held the office of Board President from 1978 through 1983. Interest from this fund is used to purchase personal items for residents whose funds have been depleted.

Endowment Funds established by the Board of Trustees

	Balance 12/31/12	Date Established
Benevolent Care Fund	\$2,430,365	1985
General Endowment Fund	\$3,428,533	1988
Benjamin G. Forrest Memorial Fund *	\$161,316	1984
Paul W. McCloud Memorial Fund *	\$267,390	1984

^{*}These unrestricted funds were established by the Board of Trustees and funded with operational funds for future development or operational needs.

Moravian Home of Lititz for Aged Women Trust Fund

The Moravian Home of Lititz for Aged Women Trust Fund was established by the Association for the relief, assistance, and support of aged women of the Congregations belonging to the Moravian Church of the Northern Province of the United States.

New Horizons Permanent Endowment Fund

The New Horizons Permanent Endowment Fund was established in 1984 with gifts from an Eastern District Campaign. Income is used to provide care for less-than-full-pay residents.

Mr. and Mrs. William R. Parsil Memorial Fund

The Mr. and Mrs. William R. Parsil Memorial Fund was established in 1999 by the Parsil Family. The fund's interest has been designated for the Moravian Manor Alzheimer's Program.

The Ernest T. Selig, Jr. and Dorothy Ferree Memorial Endowment Fund

The Ernest T. Selig, Jr. and Dorothy Ferree Selig Memorial Endowment Fund was established by their estate in 2011 in memory of Ted and Dorothy's longstanding relationship with Moravian Manor, beginning as charter residents of Herbst Haus until Ted died in 1998 at age 93. After transferring to assisted living in the Manor, Dorothy later moved from Lititz to Connecticut in 2005 to be closer to her children. She died in 2011 at age 105. The income from this endowment is to assist residents whose personal resources have been depleted and cannot meet their costs for services needed.

John Traeger Memorial Endowment Fund

The John Traeger Memorial Fund was established in 1958 from a bequest established by Mr. Traeger of Bethlehem, Pennsylvania. Interest from this fund can be used at the discretion of the Board of Trustees.



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OPERATING REVENUE:
Moravian Manor billed Medicare, Medicaid,
insurance companies & individual residents\$16,985,264
Other resident revenue - ancillary
Entrance fees earned
Due to contractual allowances and the inability of some
residents to pay, our billings were reduced by
Other operating revenue from daycare, therapies
and other ancillary services amounted to
Total Operating Revenue\$19,447,930
OPERATING EXPENSES:
Expenses to provide the basic services including nursing, dietary,
housekeeping, social services, chaplaincy & activities
Administrative, admissions & marketing
Plant operations and maintenance including wages,
utilities, purchased services and real estate taxes\$1,996,815
Depreciation expense
Interest expense
Other\$351,757
Total Operating Expense\$18,821,360
Total Operating Surplus\$626,570
NON-OPERATING REVENUE/EXPENSE:
Contributions (less fundraising expense)
Unrealized Gain (Loss) on Investments & Assets Released
Interest & dividends
Realized gains
Changes in beneficial trust
Total Non-Operating Revenue/Expense\$948,687
Increase In Net Assets
Total Funds Surplus

Year Ending



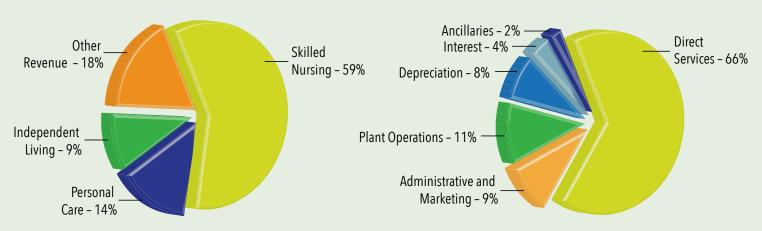
Dec. 31, 2012

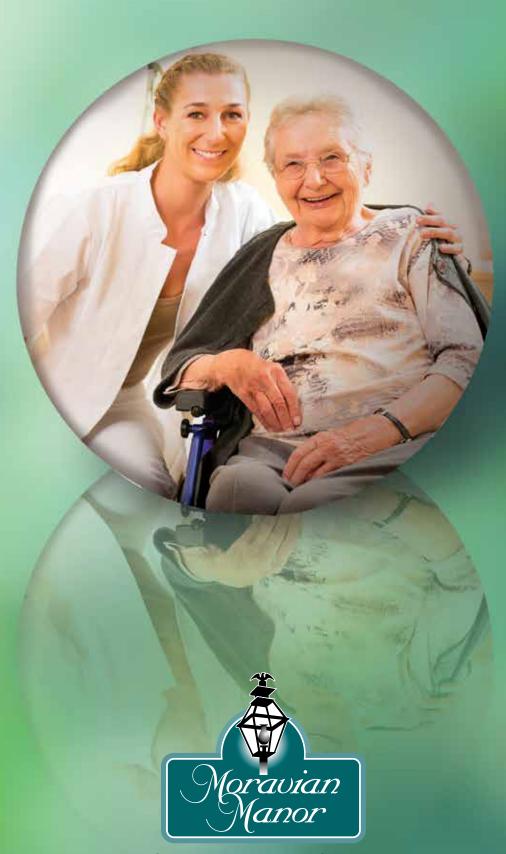
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Current Assets
Investments
Pledges
Assets Whose Use is Limited
Property & Equipment
Other
Total Assets
LIABILITIES:
Current Liabilities
Annuities Payable & Claims Payable\$119,448
Long-Term Debt
Unearned Entrance Fees
Guest Deposits
Total Liabilities
Unrestricted Fund Balance
Temporarily Restricted Fund Balance
Permanently Restricted Fund Balance
Total Fund Balances & Liabilities

Sources of Revenue

Uses of Revenue





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